



ELEPHANT BRANDED RETURNS FORM

(Please print, complete and enclose with your return item)

ORDER NUMBER

NAME ON ORDER

ADDRESS ON ORDER

ITEM AND QUANTITY

REASON FOR RETURN

RETURNS SHIPPING INFO - (Please see www.ElephantBranded.com for full policy)

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return please complete this form and enclose it with a receipt or proof of purchase.

There are certain situations where only partial refunds are granted: (if applicable)

- Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- Any item that is returned more than 30 days after delivery

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@elephantbranded.com and send your item to the below address with this completed form:

Elephant Branded
Unit 2
Hillridge Road
Martland Park
Wigan
WN5 0LS

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over £15, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

Thanks for the support

EB Team x